

Appointments

Is your business dependent on appointments with clientele? Do you need to manage a group of vendors who visit your business regularly for deliveries? Use our mobile appointment management tools to ensure fewer no-shows! Fill downtime and schedule deliveries efficiently. Empower your business with Appointment Reminders.



Manage and Send out Multiple Reminders

Our Multiple Appointment Wizard allows you to manually add up to 48 appointment confirmation messages at one time, edit them accordingly, and send them out. It also allows you to set the default date, message template, type of confirmation/reminder, time prior to the appointment that the SMS is sent, opt-in list, and the phone number that is notified of their confirmation status.

| No' | Apt. Date | Apt. Time | N. Time | Mobile | F. Name | L. Name | Type | Message | Opt-In List | Notify # |
|-----|------------|-----------|---------|-----------|---------|---------|------|-----------------|-------------|-----------|
| 1 | 01/13/2012 | 08:00 AM | 2 H | 486748894 | John | Smith | Con | Hello %FNAME% y | Godzilla | 902044055 |
| 2 | 01/13/2012 | 08:15 AM | 2 H | 347538599 | Alex | Jones | Rem | Hello %FNAME% y | Godzilla | 902044055 |
| 3 | 01/13/2012 | 08:30 AM | 2 H | 385856949 | Marissa | Kohen | Con | Hello %FNAME% y | Godzilla | 902044055 |
| 4 | 01/13/2012 | 08:45 AM | 2 H | 394595748 | Ellis | Goodman | Con | Hello %FNAME% y | Godzilla | 902044055 |
| 5 | 01/13/2012 | 09:00 AM | 2 H | 487459958 | H | | Con | Hello %FNAME% y | Godzilla | 902044055 |
| 6 | 01/13/2012 | 09:15 AM | 2 H | | | | Con | Hello %FNAME% y | Godzilla | 902044055 |
| 7 | 01/13/2012 | 09:30 AM | 2 H | | | | Con | Hello %FNAME% y | Godzilla | 902044055 |
| 8 | 01/13/2012 | 09:45 AM | 2 H | | | | Con | Hello %FNAME% y | Godzilla | 902044055 |

Confirmation, Short Confirmation, or Just a Reminder?

Let the platform make managing all of your appointments an interactive and automatic process. Your customers can select various types of confirmation responses. These responses identify whether the customer will make it to the appointment or if they're running behind and need to reschedule.



Confirm



Reschedule



Miss



Behind Schedule

“Confirm” Response:

We'll see you there! Call us if anything changes.

“Miss” Response:

Call us when possible to reschedule, thanks.

“Behind Schedule” Response:

Call and tell us how far behind schedule you're running, thanks.

“Reschedule” Response:

Please call ASAP to reschedule, thanks.

Autoresponders

Customize the message clients receive based on their response to confirm, miss, etc. For instance, if the client responds to a confirmation message with 'R' to reschedule, you can send them an autoresponder to call the office with preferred times at their earliest convenience.

Upload Mass Appointments

With our .csv template, you may upload up to 100 appointments at a time on a spreadsheet application such as Microsoft Excel. It makes for a swift and organized transfer of your clients' information from your system to ours!

A great way to opt-in

Once the client sends a response to the confirmation message, they will be opted in to the list of your choice. If you have uploaded their information into the appointment management system, the information is automatically saved in the list upon their response!